



The Education Network

The Education Network has developed an unrivalled reputation as a high quality, responsive education recruitment specialist.

The candidates they recruit range from nursery nurses, teachers and teaching assistants to cover supervisors, special needs teachers and other education professionals. Committed to improving standards in the classroom, The Education Network offers its candidates support and access to professional development courses throughout their assignments.

Anyone working with children or vulnerable adults in the UK must undergo an Enhanced DBS check. This reveals details of any convictions, cautions, reprimands and warnings the applicant has received, and any other relevant details the police may hold about them.

The Challenge

Searching for a faster, less error-prone record checking service.

The Education Network runs disclosure and barring record checks on all its candidates, fully complying with the DfE's Safeguarding Children and Safer Recruitment in Education guidelines as well as trade body APSCo's Compliance+ best practice standards.

"Our staff are constantly work with children and require an up-to-date Enhanced DBS check," says Dan. "Consequences of failing to check candidates properly could lead to closure, fines and criminal charges against the directors."

The paper application forms used by the company for DBS checks until 2008 were increasingly problematic. First the candidate had to complete a handwritten application that the recruitment agent then posted off – and waited for the reply slowing down the recruitment processes and drains staff resources.

"It caused huge delays, and if an error occurred, the form is returned for the process to start again. Even without errors, it could take up to six weeks to process."

The Solution

Choosing GBG KYP Criminal Record Checks solution.

GBG offers a comprehensive Criminal Record Checking service with full coverage of the UK, including Disclosure Scotland. Accessed via a simple and easy-to-use online portal, it drastically reduces paperwork and administration.

Completing an application can take as little as 24 hours. "We simply send the candidate the link. The system ensures errors are picked up straight away".

Ten per cent of paper-based DBS applications containing errors, around 200,000 paper forms are rejected each year. GBG's ability to immediately spot errors reduce the number of rejected applications greatly. Online applications using the GBG system have a 99.97% success rate.

It's so much easier and quicker to get candidates to complete the form online.

Dan Welsh, Managing Director for the East Midlands, East Anglia and South Yorkshire regions at The Education Network.



The Education Network was founded in 1993



Parent company Pertemps Network Group annual turnover £600m+

The Education Network boosts revenue and cuts administration with GBG KnowYourPeople Criminal Record Checks.

The Benefits

Moving online cuts admin and speeds up candidate placement.

Our comprehensive online validation services help The Education Network get candidates in post faster across all its locations, adding to extra annual income for the business. "You're talking about weeks of time saved," explains Dan. "We don't put the candidate out to work without a DBS check so it lets us place them far more quickly; a win-win for both".

GBG's Update Service allows the agency to be confident its candidates' checks are up-to-date. Candidates can show a clear DBS history to other agencies they want to register with.

GBG experienced and knowledgeable team provide expert guidance on all aspects of criminal record checks. "GBG's support service is extremely good," says Dan. "If the candidate is struggling, we give them GBG's number and they immediately help. The same applies to our agents if there's anything they don't understand, they just pick up the phone."

GBG ensures our clients stay as up-to-date as possible with any changes in legislation. An example, GBG ran a workshop on the changes following the Protection of Freedoms Act. "We found the workshop very useful in understanding the implications of the legislation," says Dan. "GBG helping to keep us compliant is a selling point for our clients."

Account management and training support round off GBG's offering for The Education Network. All ten offices now use the DBS check service alongside parent group Pertemps. "Our Account Manager is in regular contact and is always happy to train new members on the system," says Dan.

GBG KnowYourPeople Criminal Record Checking Solution improves the efficiency, management and process of Disclosure checks. This online service helps you employ the right people, faster.

The sheer volume of checks we have to do means we depend on the GBG service. We trust it absolutely.

Dan Welsh, Managing Director for the East Midlands, East Anglia and South Yorkshire regions at The Education Network.

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